

NJCTTP Online

Results Overview



Date: 7/12/2007 7:08 AM PST
 Responses: Completes
 Filter: No filter applied

2. What type of agency do you work for?

State		2	3%
County		16	22%
Municipality		17	24%
MPO		0	0%
TMA		5	7%
Private Non-Profit		29	40%
Contractor		1	1%
Consultant		0	0%
Other, please specify		2	3%
Total		72	100%

3. What sources of funding are available to your agency? (Please check all that apply.)

FTA Section 5311 (Rural)		10	14%
FTA Section 5310		32	46%
FTA Job Access		13	19%
State Casino Revenue Funds		19	28%
Medicaid		17	25%
TANF		8	12%
Office on Aging		20	29%
County/Local Government		42	61%
Other, please specify		31	45%

4. Does your agency have an in-house training staff?

Yes		23	32%
No		49	68%
Total		72	100%



20 Responses

5. Does your agency have any employees who are certified to teach CTAA's Passenger Service and Safety (PASS) training program?

Yes		11	15%
No		61	85%
Total		72	100%



11 Responses

6. Do your agency's certified PASS trainers conduct PASS training for employees?

Yes		9	17%
No		43	83%
Total		52	100%

12 Responses

7. Would your agency be willing to include drivers from other agencies in your in-house PASS training if seats were available?

Yes		18	46%
No		21	54%
Total		39	100%

11 Responses

Operations Training

9. The topics listed below have been recommended for inclusion into the New Jersey Community Transportation Training Program.

Please rate each topic based on its relative priority in addressing the UNMET training needs of your **operations employees**.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Not a Priority	2	3	4	High Priority
Fatigue	12 18%	16 24%	20 29%	12 18%	8 12%
Workplace Violence	21 31%	14 21%	20 29%	7 10%	6 9%
Passenger Safety and Service Training (PASS)	9 13%	4 6%	8 12%	13 19%	35 51%
Handling Emergency Evacuations	7 10%	4 6%	7 10%	22 31%	30 43%

Infectious Disease	10 14%	15 21%	19 27%	14 20%	12 17%
Defensive Driving	5 7%	7 10%	9 13%	17 25%	31 45%
Reasonable Suspicion (relative to drugs and alcohol)	14 20%	12 17%	13 19%	15 21%	16 23%
Effects of Over-the-Counter Medications on Alertness	12 17%	7 10%	18 26%	20 29%	12 17%
Security Awareness	8 12%	11 16%	17 25%	23 33%	10 14%
Musculoskeletal Disorders	14 20%	15 21%	21 30%	14 20%	6 9%
Disability Awareness Training	6 9%	5 7%	13 19%	19 28%	25 37%
Diversity Training	8 12%	7 10%	19 28%	24 35%	11 16%
Maintaining Physical Health	10 14%	7 10%	26 38%	16 23%	10 14%
Wheelchair Securement	10 14%	5 7%	11 16%	11 16%	32 46%
Fire Safety	9 13%	5 7%	13 19%	18 26%	25 36%
Customer Service	5 7%	4 6%	13 19%	16 24%	30 44%
Child Passenger Safety	23 35%	9 14%	14 21%	8 12%	12 18%
CDL Prep	29 43%	8 12%	10 15%	8 12%	12 18%
Stress Management	6 9%	11 16%	18 26%	23 33%	12 17%
Navigation/Map Reading	17 25%	11 16%	23 33%	11 16%	7 10%
Scheduling and Dispatching Skills	15 21%	8 11%	10 14%	14 20%	23 33%

Maintenance Training

- 11.** The topics listed below have been recommended for inclusion into the New Jersey Community Transportation Training Program. Please rate each topic based on its relative priority in addressing the UNMET training needs of your **maintenance employees**.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Not a Priority	2	3	4	High Priority
Lift Maintenance	11 17%	3 5%	9 14%	15 24%	25 40%
Vehicle Maintenance	12 19%	2 3%	9 14%	14 22%	26 41%
Musculoskeletal Disorders	23	16	13	5	6

(MSD's)	37%	25%	21%	8%	10%
Vehicle Maintenance, Management and Inspection	13 20%	1 2%	11 17%	14 22%	25 39%
Infectious Disease	25 39%	16 25%	9 14%	6 9%	8 12%
Basic Electricity	26 41%	9 14%	12 19%	6 10%	10 16%
Technician Certification for Section 608 Compliance (Heating/Cooling)	25 39%	13 20%	5 8%	8 12%	13 20%
Chemical Awareness	19 30%	10 16%	18 28%	8 12%	9 14%








Management and Supervisory Training

- 13.** The topics listed below have been recommended for inclusion into the New Jersey Community Transportation Training Program. Please rate each topic based its relative priority in addressing the UNMET training needs of your **management and supervisory employees.**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Not a Priority	2	3	4	High Priority
Launching a Successful Public Relations Campaign	12 17%	12 17%	16 23%	15 22%	14 20%
Risk Management	9 13%	8 12%	14 21%	21 31%	16 24%
Effective Supervision	9 13%	6 9%	8 12%	20 29%	26 38%
Stress Management	8 12%	6 9%	17 25%	23 34%	13 19%
Creative Financing/Transportation Funding Sources	4 6%	6 9%	9 13%	18 26%	31 46%
Harassment	11 16%	14 20%	16 23%	20 29%	8 12%
ADA Regulations	4 6%	6 9%	16 24%	20 29%	22 32%
Reasonable Suspicion (relative to drugs and alcohol)	12 18%	8 12%	13 19%	19 28%	16 24%
Overview of Fleet Management Maintenance	11 16%	6 9%	13 19%	16 24%	21 31%
United We Ride Coordination Planning	10 15%	8 12%	18 27%	12 18%	19 28%
Writing System Safety/Security Plans	10 15%	13 20%	13 20%	12 18%	17 26%
Accident Investigation	11 16%	7 10%	14 20%	16 23%	21 30%
Incident Management	7 10%	8 12%	16 24%	14 21%	22 33%

Training and Coaching Skills	7 10%	6 9%	18 26%	20 29%	17 25%
Conflict Resolution	7 10%	4 6%	17 25%	23 33%	18 26%
Good Hiring Practices	4 6%	7 10%	27 40%	13 19%	17 25%
Introduction to Supervision	9 14%	11 17%	24 36%	8 12%	14 21%
Writing Policies and Procedures	8 12%	5 7%	16 24%	17 25%	21 31%
Intelligent Transportation Systems Applications	10 15%	7 10%	17 25%	16 24%	17 25%
Developing Vehicle Specifications	14 21%	7 10%	10 15%	19 28%	18 26%
Introduction to Management	12 18%	12 18%	23 34%	10 15%	10 15%
Infectious Diseases	22 33%	9 13%	13 19%	12 18%	11 16%

16. What are the best training days for your organization?
(Please check all that apply.)

Monday		24	36%
Tuesday		46	70%
Wednesday		40	61%
Thursday		40	61%
Friday		32	48%
Saturday		7	11%
Sunday		1	2%