

2005 Camden County Transportation Advisory Committee Donation/Fare Survey Report

Total Counties Responding

18 Responded 3 Did not respond

Do you have a donation system?

13 Yes 5 No

Are donations solicited for all types of transport?

7 Yes

Camden, Cumberland, Essex, Gloucester, Passaic, Salem, Warren

Are donations solicited for only certain types of transport?

6 Yes

Atlantic, Middlesex, Monmouth, Ocean, Somerset, Sussex

County	Suggest donation Amount	Total donations 2004
1 ATLANTIC	\$ 1.00 per OWT (one-way trip)	\$ 7,345
2 BURLINGTON	No	
3 CAMDEN	\$ 1.00 per OWT	\$28,900
4 CAPE MAY	No	
5 CUMBERLAND	.50 per OWT	\$21,000
6 ESSEX	No rate given	\$ 8,000
7 GLOUCESTER	\$ 1.00 per OWT	\$ 1,850
8 HUDSON	No	
9 MERCER	No	
10 MIDDLESEX	\$ 1.00/ .50	\$ 9,500
11 MONMOUTH	\$ 2.00 OWT	\$91,557
12 OCEAN	\$ 1.00 OWT	\$11,034
13 PASSAIC	\$ 1.00 OWT	Unknown
14 SOMERSET	No rate given	\$40,000
15 Salem	No rate suggested	No amount given
16 SUSSEX	\$ 1.00-2.00 OWT	\$ 6,500
17 UNION	No	\$ 600 received
18 WARREN	\$ 1.00-\$10.00	\$13,369

Do you receive donations from local supermarkets and what is the average per store?

1 Yes \$1,500 average per (Monmouth)

17 No

Do you receive donations from dialysis centers?

- 1 Yes \$3,452 average per (Monmouth)
- 17 No

Do you receive donations from common destinations?

- 3 Yes \$2,000 average per (Monmouth)
(A medical center, a mall and two townships)
- \$ 80,000 not defined (Ocean)
- No information provided (Sussex)

Do you charge a fare?

- 7 Yes
- 11 No

Do you charge a fare for all services?

No county indicated that they charge a fare for all services. Fare systems are somewhat complicated but are explained as follows:

1 MIDDLESEX COUNTY

Private Employment \$ 1.50 per one way trip
Suggested fare on Community Shuttles has resulted in revenue of over \$ 2000 per month.
90% compliance rate
Total Fares 2004 \$77,000

2 MONMOUTH COUNTY

Medical		\$ 2.00 one way trip
Non-sponsored Dialysis		\$ 4.00 one way trip
Shopping		\$ 2.00 one way trip (Non-municipality)
Non-comp Employment Contract	ARC varies	
Private Employment	1 st year	\$2.00 one way trip
	2 nd year	\$4.00 one way trip
	3 rd year	\$6.00 one way trip
	4 th year	full cost
Personal Business		\$ 2.00 one way trip
Recreation		\$ 2.00 one way trip
Out of county		\$ 5.00 one way trip
Education		\$ 3.00 one way trip
Total Fares 2004		\$728,812

3	OCEAN COUNTY	
	Non-Comp Employment	\$ 2.00-4.00 co-pay DETS program
	Modified Fixed Route	.25 to 50 cents per one way
	Toms River Connection & Brick Link Bus Service	\$ 1.00 to 1.70 per OWT
	Total Fares 2004	\$137,185
4	SOMERSET COUNTY	
	Non-Comp Employment	.50 to 1.50 OWT
	Private Employment	\$ 1.25 to 2.75 OWT, Based on income earnings
	Recreation	\$ 1.00 OWT
	Total Fares 2004	\$ 55,000
5	SUSSEX COUNTY	
	General Public	.50 per OWT
	Total Fares 2004	\$ 17,685
6	CAMDEN COUNTY	
	Private Employment	\$ 1.50 per zone OWT (Maximum zones 3) Discount if part of the ride is on public transit
	Non-Comp Employment	\$ 3.44 OWT received billed at a higher rate (\$ 7.00)
	Total Fares 2004	\$ 13,288
7	WARREN COUNTY	
	Private Employment	\$ 1.00 per one way ride
	Total Fares 2004	\$ 5011

Do you charge different rates for evening, weekend or holiday service?

2 Yes (Somerset & Mercer) no fare rate listed

11 No

COMMENTS:

CAPE MAY has had no fare or donation policy and has been fortunate with the support from the Freeholders. Freeholders may be willing to re-consider a donation policy.

CUMBERLAND has a suggested donation of \$ 1.00 OWT for out of county rides.

Group transport is \$ 25.00 per trip for off hour transport

Group transport out of county is \$75.00 per trip for off hour transport

MERCER charges the actual overtime driver's salary for evening and Saturdays with Sundays charged at double time. Mercer is in the process of establishing a donation policy. Their customer survey is almost complete and shows that 75% of those surveyed are willing to pay either a fare/donation.

MIDDLESEX'S donations have more than tripled in the first six months of 2005 since implementation of suggested donation passes and on-board collection. The suggested fare on their Community Shuttles is proving to be an important source of revenue.

MONMOUTH does not charge for nutrition or municipal sponsored food shopping. Some agencies are billed up to the full cost of the service per hour.

OCEAN is considering co-pays for dialysis transportation which will include an income means test. Under review is the formation of a Transportation Foundation as a means for dialysis centers to contribute to the County.

PASSAIC would like to charge a fare of at least \$ 1.00 and feels that it would decrease the no shows.

SOMERSET lists recreation as \$ 2.00 OWT for less than 20 miles or \$ 2.50 OWT more than 20 miles. Shopping is charged at \$4.00 OWT for less than 20 miles and \$5.00 for more than 20 miles one way.

SUSSEX receives donations from a local hospital auxiliary. They are looking to increase both the suggested donation and fares.

UNION writes that while donation envelopes are available on all of their vehicles the contributions have decreased. Also the number of passengers who regularly made once a month donations has dropped.

WARREN reports the local TAC is looking at creating a better donation policy and/or charging a fare for all services.

CAMDEN'S advisory committee has charged staff with conducting a state-wide survey on donations and fares. The committee remains concerned that the demand for transportation far exceeds the rides available. Also, the continued growth of dialysis centers has created a large waiting list for service.

The Camden County Transportation Advisory Committee requested SCUCS staff conduct a survey of the twenty-one county Para-transit systems regarding donations and fares.

Survey questions and the final report were prepared by staff of Senior Citizens United Community Services (SCUCS) operator of SEN-HAN Transit.

This survey was conducted via the NJ Council on Special Transportation (COST) web site.

Michael M. Vieira, COST President, formatted the questions into a web based questionnaire which e-mailed responses directly to SCUCS.

September 29, 2005